



# Columbus

## Annual Report 2014

Webcast,  
17 March 2015  
at 15:00 CET

Columbus®  
Once you *know* how...

This presentation and related comments contain forward-looking statements. Such statements are subject to many uncertainties and risks, as various factors of which several are beyond Columbus A/S' control, may cause that the actual development and results differ materially from the expectations

# INTRODUCING TODAY'S PRESENTERS



Thomas Honoré, CEO



Hans Henrik Thrane, CFO



# AGENDA

## ➤ Highlights 2014

- Income statement
- Columbus 15 strategy
- Geographical & business segments
- 2015 expectations
- Questions





# RECORD HIGH EARNINGS, AGAIN

## Financial update

- 13% improvement in EBITDA: DKK 81.6m.
- 142% increase in net result, amounting to DKK 52.7m
- Revenue amounted to DKK 878.3m, same level as 2013
- 5% increase in consultancy revenue
- Industry Solutions increased, now constitutes 77% of revenue
- Columbus Software revenue increased by 3%
- Earnings in Columbus software business improved by 26%

## Highlights

- Successful acquisition and integration of Omnica,
- Successful acquisition and integration of Dynamics Anywhere
- Increased capacity in Global Delivery Center, with a 41.6% increase in customer work.
- Increased productivity in the services business
- Decline in US business unit due to low sales pipeline conversion.
- Decline in Norwegian business unit due to headhunting activities from a competitor.



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# INCOME STATEMENT 2014

Income statement (mDKK)	2014	2013	Δ%
Consultancy	618	591	5%
Columbus Software	62	60	3%
External Software	198	229	-13%
<b>Net sales</b>	<b>878</b>	<b>880</b>	<b>0%</b>
External project cost	-204	-216	-5%
<b>Gross Profit</b>	<b>674</b>	<b>664</b>	<b>2%</b>
Staff Cost (ex. warrants)	-477	-476	0%
Other External Costs	-116	-115	0%
<b>EBITDA (before warrants)</b>	<b>82</b>	<b>72</b>	<b>13%</b>
Warrants	-3	-2	47%
<b>EBITDA</b>	<b>79</b>	<b>70</b>	<b>12%</b>
Depreciation and amortization	-26	-25	2%
Results in associated companies	0	-4	-100%
Net Financial expense	6	-4	-248%
<b>Net result before tax from continued operations</b>	<b>59</b>	<b>37</b>	<b>60%</b>
Tax on result for the year from continued operations	-6	-9	-36%
<b>Result for the year from continued operations</b>	<b>53</b>	<b>27</b>	<b>92%</b>
Result for the year from discontinued operations	0	-6	-100%
<b>Result for the year</b>	<b>53</b>	<b>22</b>	<b>142%</b>



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# Columbus 15®

Extend Industry Leadership

Sell More Own Software

Global Delivery Model

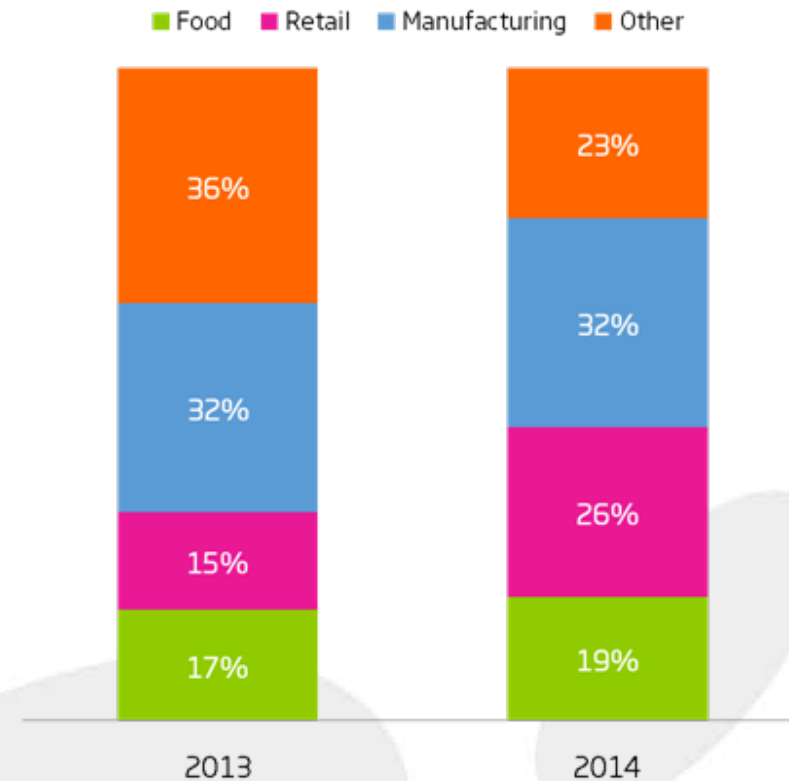
Improve Service Profit

Geographic Focus

# EXTEND INDUSTRY LEADERSHIP

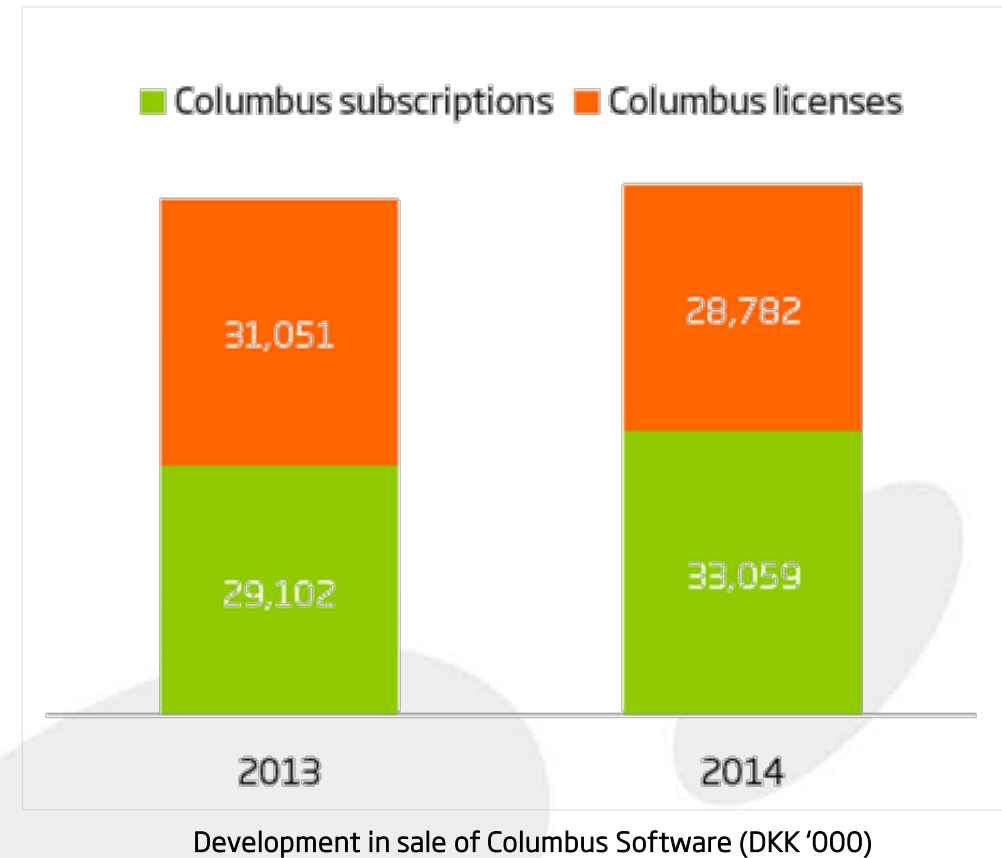
## 77% of revenue from Industry Solutions

- 77% of total revenue from the focus industries retail, manufacturing and food.
- Growth in all industries.
- Manufacturing still our leading industry with 32% of the total revenue.
- Growth in retail due to acquisition of the eCommerce and multichannel company Omnica in January



## Acceleration of Columbus Software portfolio

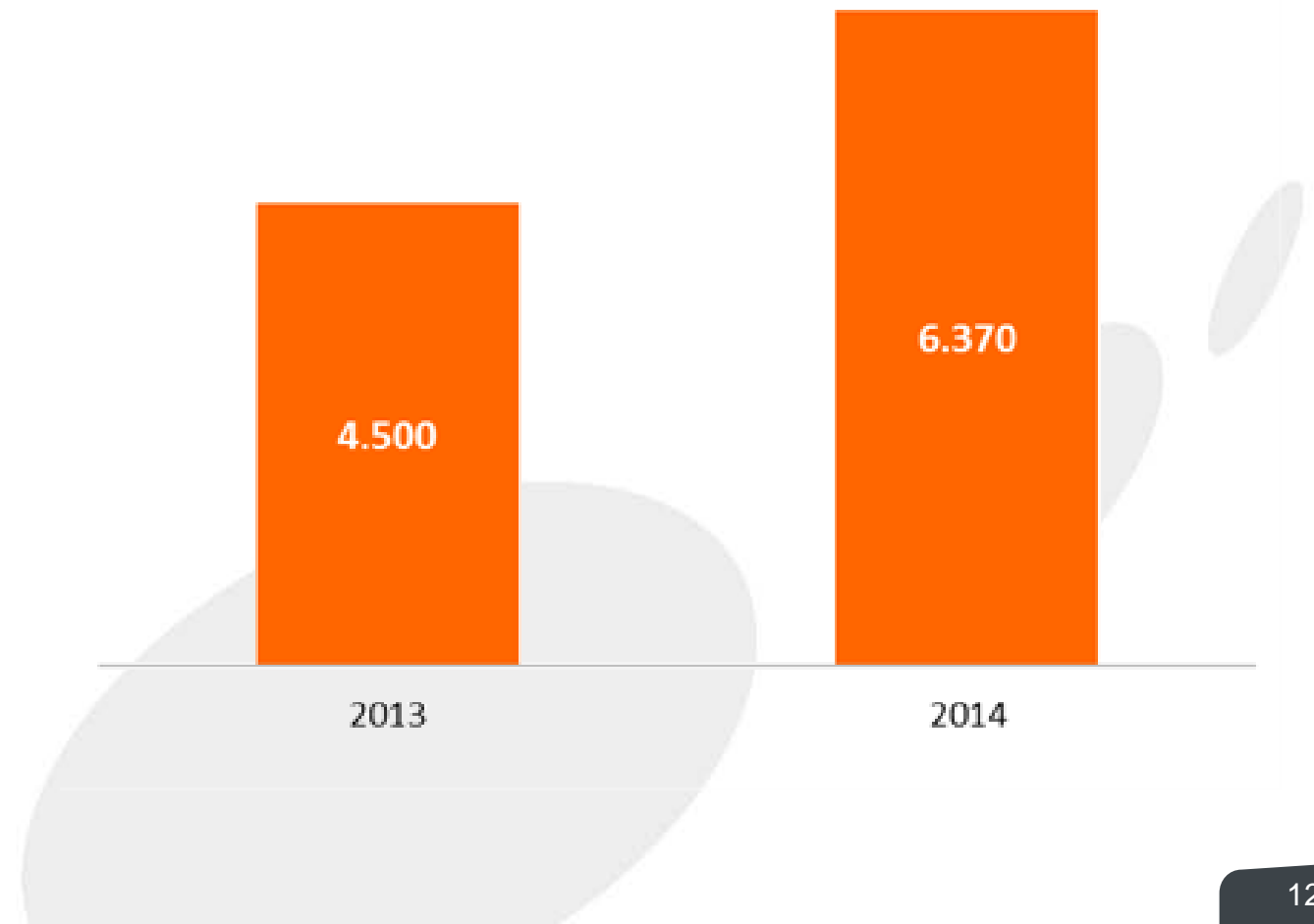
- Total revenues from Columbus Software increased by 3%.
- Earnings in Columbus software business improved by 26%
- Best Selling Solutions:
  - RapidValue
  - Advanced Discrete Manufacturing
  - Business Integration Solutions.
- Launch of RapidValue INTERACT, a social business process management application
- New solutions within e-Commerce: ColumbusMCR and ColumbusWebstore, due to acquisition of Omnica
- New solutions within mobile business applications, due to acquisition of Dynamics Anywhere



## Global Delivery Center continues to expand capacity

- In 2014, we welcomed 28 new team members, adding up to 97 consultants supporting customers worldwide 24/7.
- 41.6% increase in customer work and implementations.
- In 2014, ColumbusCare grew with 68 new customers.

■ Global Delivery Days

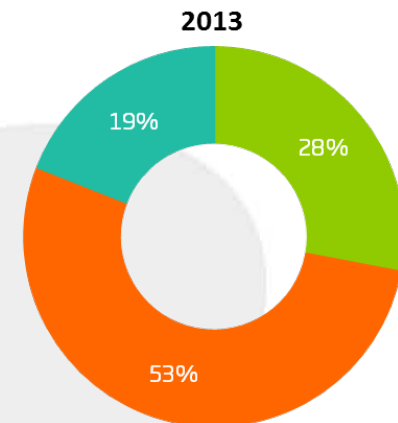
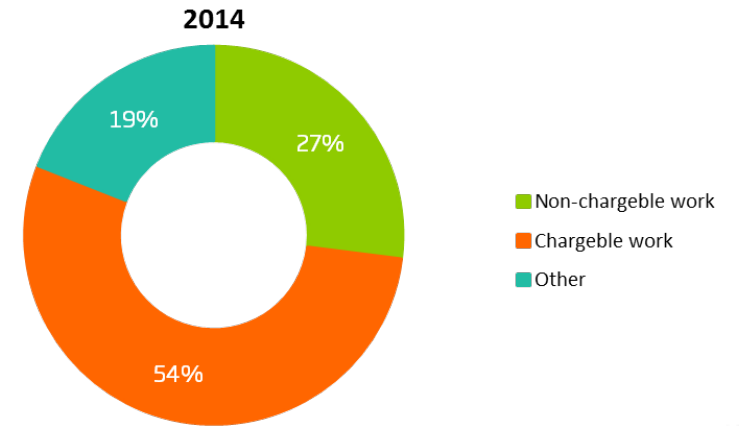




# IMPROVE SERVICES PROFIT

## Strong improvement in the services business

- 5.2% revenue growth in consultancy business.
- Chargeable work increased from 53% to 54%.
- Customer free work reduced by almost 7,000 hours.
- Improved risk & project management, efficiency and resource allocation.
- The average hourly rate has decreased by 6%.
- The average number of consultants has increased by 6%.





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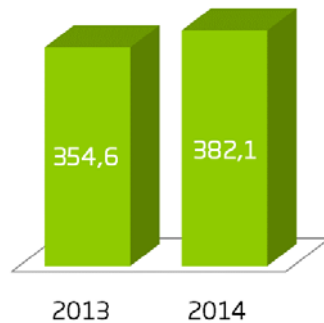
# WESTERN EUROPE

## Overview

mDKK	2014	2013	Δ	Δ%
Net Sales	532,5	494,4	38,1	8%
EBITDA	52,8	51,6	1,2	2%

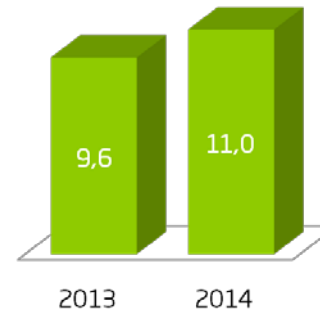
## Consultancy

Service Revenue (mDKK)

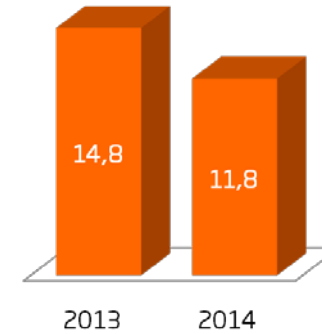


## Columbus Software

Subscriptions (mDKK)

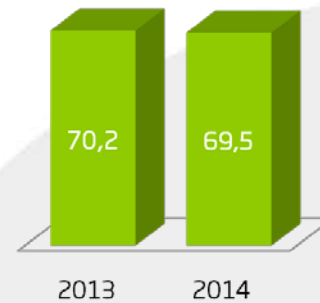


Licenses (mDKK)

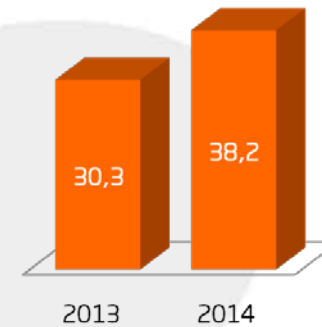


## 3rd party software

Subscriptions (mDKK)



Licenses (mDKK)



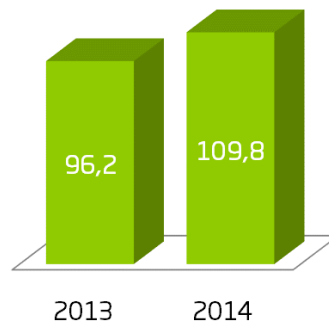
# EASTERN EUROPE

## Overview

mDKK	2014	2013	Δ	Δ%
Net Sales	161,3	182,3	-21,0	-12%
EBITDA	16,3	15,5	0,8	5%

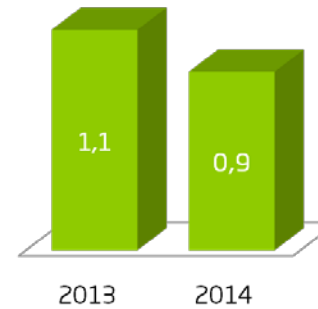
## Consultancy

Service Revenue (mDKK)

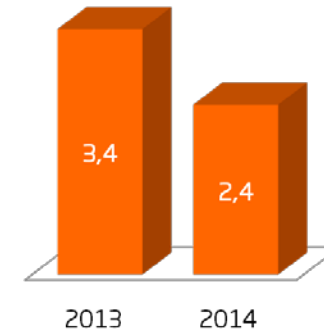


## Columbus Software

Subscriptions (mDKK)

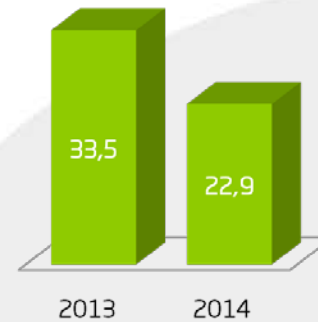


Licenses (mDKK)

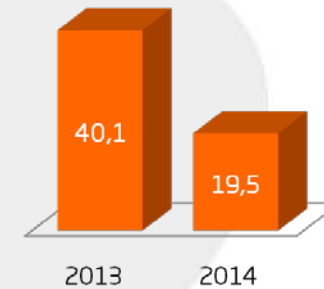


## 3rd party software

Subscriptions (mDKK)



Licenses (mDKK)



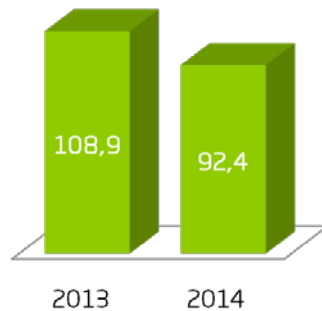


## Overview

mDKK	2014	2013	Δ	Δ%
Net Sales	149,6	182,1	-32,5	-18%
EBITDA	1,4	18,1	-16,7	-92%

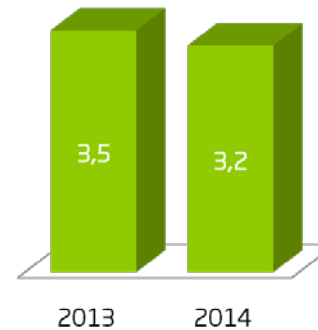
## Consultancy

Service Revenue (mDKK)

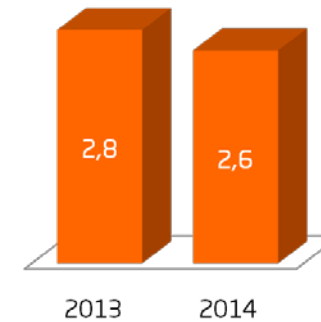


## Columbus Software

Subscriptions (mDKK)

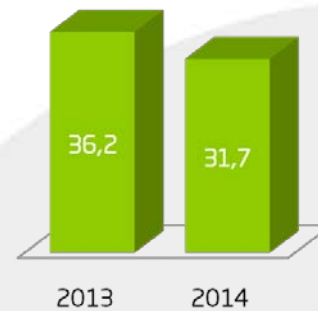


Licenses (mDKK)

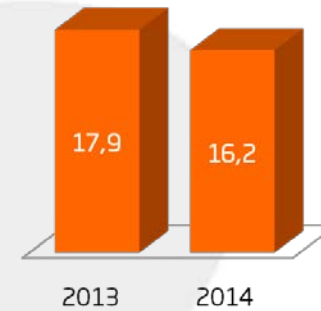


## 3rd party software

Subscriptions (mDKK)



Licenses (mDKK)



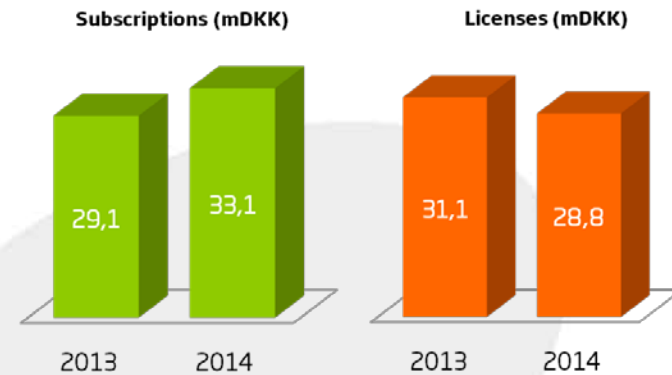
## Increased earnings in Columbus' software business

- 3% increased sale of Columbus Software.
- 14% increase in subscriptions.
- EBITDA increased 26%.

### Overview

mDKK	2014	2013	Δ	Δ%
Net Sales	69,9	60,3	9,6	16%
EBITDA	34,5	27,4	7,1	26%

### Columbus Software





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# EXPECTATIONS FOR 2015

<b>Group</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
Revenue (mDKK)	881	880	878	1.000
EBITDA (mDKK)	58	72	82	90
Extend Industry Leadership	52%	64%	77%	75%
Columbus software (mDKK)	60	60	62	80
Global Delivery Center consultants	43	69	97	125
Improve Service Profits - invoicable work	51%	53%	54%	55%





# QUESTIONS



Columbus®

Once you *know* how...